

Costs Lawyer Standards Board

AGENDA

Thursday 19 May 2022 @ 10:30am Remotely via videoconference

Board: Rt Hon David Heath CBE Lay NED (Chair)

Stephanie McIntosh Lay NED (Vice-Chair)

Andrew Harvey Lay NED
Andrew McAulay Non-Lay NED
Paul McCarthy Non-Lay NED

In attendance: Kate Wellington CEO and Company Secretary

Jacqui Connelly Director of Operations
Heather Clayton Director of Policy (Item 7.1)

Jack Ridgway ACL (Item 1.3)

Sarah Hutchinson and ACL Training (Item 3.2)

Kirsty Allison

Note: Agenda items in blue are standing items

	Agenda item	Paper	Publish ¹	Lead
1	Opening matters 1.1 Quorum and apologies 1.2 Declarations of interest on agenda items 1.3 Meet and greet with incoming ACL Chair	- - Item 1.3	Yes	DH DH DH
2	Minutes 2.1 Approval of minutes (2 February 2022) 2.2 Matters arising (2 February 2022)	Item 2.1	Yes	DH DH
3	Strategy 3.1 Progress against Business Plan: Q1 2022 3.2 Roundtable discussion with ACL Training	Item 3.1 Item 3.2	Yes No (B, D)	KW DH
4	Board matters 4.1 Annual declaration of interests 4.2 Scheduled review of staff working arrange	Item 4.1 ments -	Yes	KW DH

¹ The letters used in this column indicate the reason for any non-publication of papers. They correspond to the reasons set out in our publication policy, which can be found on the <u>What we Publish</u> page of our website.

5	Finance				
	5.1 Quarterly report: Q1 2022	Item 5.1	No (D, E)	JC	
6	Risk management				
	6.1 Review of risk registers	Item 6.1	Yes	KW	
	6.2 Compliance with government sanctions on Russia	Item 6.2	Yes	KW	
7	Regulatory matters				
	7.1 Innovation project report	Item 7.1A+B	No (G)	HC	
	7.2 Complaint triage process	Item 7.2	Yes	KW	
	7.3 Costs Lawyer profession in 2021	Item 7.3	Yes	KW	
8	Legal Services Board (LSB)				
	8.1 Continuing competence	Item 8.1	Yes	KW	
	8.2 Policy statement on empowering consumers	Item 8.2A+B	Yes	KW	
	8.3 Other consultations	-		KW	
9	Stakeholder updates ²				
	9.1 ACL Council meeting minutes	Item 9.1	Yes	KW	
	9.2 Work updates	Item 9.2	Yes	KW	
10	Operations				
	10.1 2021 CPD audit outcomes	Item 10.1	Yes	JC	
	10.2 New exit survey	Item 10.2	Yes	JC	
11	Publication				
	11.1 Confirmation that papers can be published	-		DH	
12	АОВ	-		DH	
13	Next meeting				
	Date: 20 July 2022	-		DH	
	Venue: Institute of Advanced Legal Studies, London				

² This agenda item is used to update the board on significant developments relating to the work of the Legal Services Consumer Panel, Association of Costs Lawyers, ACL Training, Legal Ombudsman (including exception reporting on service complaints) and other relevant stakeholders.